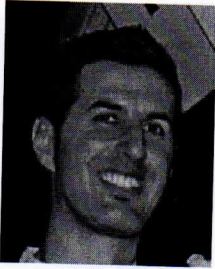


PERSONAL DETAILS

Michele Cassano phone number 07917950331



17?6 Loganlea Terrace, /Edinburgh

Cassano79@hotmail.it

Sex male | D.O.B 18.05.1979 | Nationality Italian |

Availability Part-time and Full-time

Experienced and Professional Restaurant Manager | Good Communication Skills, Reliable, responsible and adaptable | Understanding of fine dining and sommelier. Efficient problem solver and team player. Practical with complex till systems and office computer systems.

PROFESSIONAL PROFILE

EDUCATION AND TRAINING

2004: Sommelier course, Belluno, Italy

2002: Food and Beveridge qualification, Bari, Italy.

2001: Illy Barista course

2000: Diploma in I.T. programming

WORK EXPERIENCE

From October 2015: Manager, Ciao Italia Restaurant - Dunfermline

- Rota
- Bookings and table planning
- Organising events and Set Menu development.
- Accounts and till management.
- Responsible for interviewing and employing

July 2015 – September 2015: Self-employed, Property management- Italy

- Customer care and satisfaction – Dealing efficiently with customers problems such as delayed flights and change of times so that their holiday was always a positive care free experience.
- Private organizations of holiday and booking systems.
- Manager of catering service on site.
- Organizing tours.

July 2014 – July 2015: Assistant Manager Lido Complex - Bermuda

- Booking weddings and other events
- Table and managing events planning.
- Fine dining and sommelier
- Buffet manger

May 2012 – July 2014 : Manager Elia Restaurant, Monopoli (BA) Italy

- Event Organiser

- Table and managing events planning.
- Fine dining and sommelier
- Rotas, basic Accounts and pay slips

November 2006 – April 2012: Waiter, Giuliano's Restaurant - Edinburgh

- Customer service
- Looking after sections, time organizing and working as a team with the kitchen and bar.

October 2002 – September 2006 waiter, La Fontanina restaurant, Castellana Grotte (BA)

- Customer service
- Runner

July 2000 – September 2002 Barman, blue belle café, Bari

- Customer service
- Baker
- Barista

LANGUAGES

ITALIAN: Mother tongue

ENGLISH: Fluent

SPANISH: A2 – Basic

Michael Ceram